

# 寵物友善餐廳守則

## PET-FRIENDLY DINING GUIDELINES

親愛的貴賓：

歡迎攜帶您的毛小孩蒞臨。為確保所有顧客皆能享有舒適、安全的用餐體驗，本場所特訂立以下守則，敬請配合遵守：

Dear Guests:

Welcome to our restaurant with your furry companions. To ensure all customers and their pets enjoy a comfortable, safe, and pleasant dining experience, we have established the following pet-friendly guidelines:

### 一、寵物進入規範 / PET ENTRY REGULATIONS

- 建議寵物入內穿上禮貌帶、尿布；室內須有牽繩或推車。廚房、吧檯、食材準備區域及游泳池區域禁止進入。
- 若寵物有傳染性疾病（如皮膚病、跳蚤、壁蝨等），請勿入館，以避免交叉感染。
- 建議攜帶中小型犬、貓或適合公共空間之寵物；大型犬亦可入內，但須由飼主全程控制並避免影響他人。
- It is recommended that pets wear a manners band or diaper upon entry; they must be on a leash or in a stroller indoors. Entry to the kitchen, bar, food preparation areas, and pool areas is prohibited.
- Pets with contagious diseases (e.g., skin conditions, fleas, ticks) are not allowed in the hotel.
- We suggest bringing small to medium-sized dogs, cats, or pets suitable for public spaces; large dogs are also allowed entry, but must be fully controlled by the owner throughout and must not disturb others.

### 二、行為與安全要求 / BEHAVIOR AND SAFETY REQUIREMENTS

- 寵物若有過度吠叫、攻擊、跳上桌椅或影響他人之行為，請立即安撫並帶至戶外，避免打擾其他顧客用餐。
- 為維持館內清潔，請帶您的寵物至館外大小便，若不慎造成環境髒污，飼主應自備清潔工具並自行處理寵物大小便，若造成環境髒污需額外清潔或設施損壞，每處將收取清潔費 NT\$3,000 - NT\$5,000 不等；若嚴重汙染或破壞至傢俱上，將依廠商報價收取費用。
- If a pet exhibits excessive barking, aggression, jumping onto tables or chairs, or behaviors that disturb others, please immediately soothe them and take them outdoors to avoid disrupting other diners.
- To maintain a clean environment, please take your pets outdoors for potty breaks.  
In the event of an accident, owners are responsible for immediate cleanup using their own supplies.  
A cleaning fee of NT\$3,000–NT\$5,000 will be charged per occurrence for any required professional cleaning or minor damage. For severe staining or damage to furniture and fixtures, the owner will be held liable for the full cost of restoration or replacement based on professional quotes.

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### 三、飲食相關規範 / DINING-RELATED GUIDELINES

- 本餐廳提供寵物餐食，餐點及餐具不得與寵物共用。
- 避免餵食其他寵物，尊重彼此的寵物飲食習慣。
- This restaurant provides pet meals , and food and utensils must not be shared with pets.
- Avoid feeding other pets, and respect each other's pet dietary habits.

### 四、責任聲明 / DISCLAIMER OF LIABILITY

- 寵物全程由飼主照顧與管理。
- 若因寵物行為（如吠叫、抓咬、撲人、攻擊等）導致他人或其他寵物受傷、財物損失，責任均由飼主自行承擔，本餐廳不負任何賠償或連帶責任；飼主須立即協助受害方處理，並依相關法規承擔責任。
- Pets must be always supervised and managed by the owner.
- If any person or other pets is injured or suffers property loss due to the pet's behavior (such as barking, scratching/biting, jumping up, or attacking), the owner shall bear all responsibility, and the restaurant shall not be liable for any compensation or joint liability. The owner must immediately assist the affected party in handling the matter and assume responsibility according to relevant laws and regulations.

### 五、店家權益 / RESTAURANT RIGHTS

- 本餐廳得依現場狀況判斷，對於未遵守守則或影響他人之寵物，保有勸導或婉拒入場之權利。
- 本守則如有未盡事宜，將由本餐廳依實際情況補充與解釋。
- The restaurant reserves the right to provide guidance or refuse entry to pets that do not comply with the guidelines or disturb others, based on on-site assessment.
- In case of any matters not covered by these guidelines, the restaurant reserves the right to supplement and interpret them based on actual circumstances.

我們誠摯歡迎寵物與飼主一同共享美好時光，並感謝您的理解與配合。

WE SINCERELY WELCOME PETS AND OWNERS TO SHARE A  
WONDERFUL TIME TOGETHER, AND THANK YOU FOR  
YOUR UNDERSTANDING AND COOPERATION.